

Inflammatory Conditions



DELIVERING STRONG ADHERENCE RATES AND IMPROVED OUTCOMES FOR PATIENTS WITH INFLAMMATORY CONDITIONS

With many medications being self-injected at variable dosing frequencies, as well as potential immune system concerns, adherence to inflammatory treatments can be challenging. It is important to partner with a specialty pharmacy that provides patient education, monitoring, screening and clinical interventions to overcome these hurdles.

COMPREHENSIVE SUPPORT HELPS MANAGE INFLAMMATORY CONDITIONS

EnvisionSpecialty's clinical team delivers high-touch care from the very first patient interaction, resulting in improved adherence. With our comprehensive Circle of Care model, our patients are consistently more adherent to their medications, with approximately 70 less medication non-adherent days per year compared to the benchmark.²

Prior to Treatment:

Starting a therapy and getting symptoms under control quickly are critical for inflammatory patients. Inappropriate discontinuations during the first 90 days can increase flare ups and delay patient improvement. EnvisionSpecialty pharmacists work with patients prior to the first dose to help increase adherence, discussing treatment expectations and key points that can affect therapy, like potential persistent symptoms or even a lack of symptoms. For those receiving injectable treatments, we provide injection training and link patients to a pharmacy staff specialist, available 24/7 for counseling and injection tips. A pharmacy specialist also performs a readiness screening to determine if the patient would benefit from an alternate start date to lessen the impact of potential side effects on work and social events. This helps improve adherence in the crucial first 90 days of therapy, resulting in a 90-day discontinuation rate almost half that of the average.³

PERSONALIZED CARE AND MEDICATION ADHERENCE RESULTS IN HIGH SATISFACTION FOR PATIENTS WITH INFLAMMATORY CONDITIONS¹

MEDICATION ADHERENCE

 **90%**

BENCHMARK²: 70%

90-DAY DISCONTINUATION RATE

 **5.2%**

BENCHMARK³: 10.2%

BIOLOGIC SWITCH

 **4%**

BENCHMARK^{4*}: 6%

AVG. TIME SPENT WITH PATIENT BEFORE THERAPY

 **23 MINUTES**

100% of Patients Assessed for Financial Assistance:

Making expensive medications affordable is a key to driving adherence. At the start of care, 100% of patients are assessed for copay assistance through our SpecialtyBridge program, which helps link eligible patients to copay support programs.

ENVISIONSPECIALTY

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Empowering Engagement Throughout Therapy:

Through continuous monitoring and screening, our specially trained pharmacists monitor disease activity, treatment response and help patients resolve therapy hurdles. All of these interactions are captured in our proprietary Disease Activity Tracking tool, which is used to adjust the patient's care plan as needed to achieve the most optimal treatment outcome.

After the Last Dose is Taken:

Pharmacists confirm the completion of therapy and continue to offer the patient care and support, discussing the potential for reinfection and how to avoid it.

¹ Q1 2018 pharmacy performance metrics for Inflammatory Conditions

² Selinger C, et al (2011). Non-adherence to inflammatory bowel disease maintenance medication: extent and predictors. *J Gastroenterol Hepatol*.

³ Li, P, et al (2010). Adherence, Discontinuation, and Switching of Biologic Therapies in Medicaid Enrollees with Rheumatoid Arthritis. *International Society for Pharmacoeconomics and Outcomes Research*.

⁴ Walsh J, et al (2017). Patterns of Treatment Adherence, Persistence, and Discontinuation of Biologic Therapy Among Patients with Psoriatic Arthritis in the United States. *Journal of Managed Care & Specialty Pharmacy*

* When changing to a new treatment, lower switch rates correlate to keeping the patient on therapy an appropriate length of time to assess clinical benefit.

PROVEN RESULTS THROUGH PATIENT INTERVENTION



PROBLEM

While taking Humira® for Crohn's disease, a patient reported experiencing nausea and site reaction after each injection.



RESOLUTION

Pharmacist provided a diet management solution and suggested injection site rotation.



IMPACT/SAVINGS

Patient no longer reports side effects or administration difficulty associated with taking Humira, saving \$4,853 by not wasting the medication.

ABOUT ENVISIONSPECIALTY

EnvisionSpecialty's dedication to the patient is what sets us apart. Beyond simply dispensing the medication, EnvisionSpecialty offers a high-touch, personalized care experience for all patients.

Through pharmacy-driven utilization reviews, assessments prior to the first delivery and targeted interventions throughout treatment, our clinicians are engaged with both the patient and the physician care team to ensure optimal therapy management and care coordination. As a nationally recognized URAC-accredited specialty pharmacy, EnvisionSpecialty brings care, convenience and expertise directly to the patient with Circle of Care, our comprehensive care model.

98%

Overall satisfaction with pharmacy services

92%

First call resolution

100%

Of patients are assessed for copay assistance

HELP YOUR PATIENTS GET STARTED WITH ENVISIONSPECIALTY TODAY



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